

## **Request letter from Trainer Hazry**

[16:10, 02/11/2020] Hazry TTT 25: Hi Jackson, saya Hazry Trainer untuk program "transforming traditional to international digital entrepreneurs"

Saya nak tanya tentang program tu, sebab kita dah dapat 25 orang peserta dari seluruh semenanjung termasuk Kelantan dan Terengganu. Mereka dah tanya bila program tu akan bermula, buat masa ini saya maklumkan kita masih menunggu jawapan HRDF.

Mungkin sebab PKPB program akan lambat sedikit.

Masalah peserta mereka perlu travel jauh.

Jadi kita perlu maklumkan mereka lebih awal untuk buat persediaan termasuk tempat tinggal 5 hari.

Kalau ada masalah kerana PKPB mungkin, boleh kita pindah kan lokasi ke nilai atau Seremban. Kita akan patuhi semua SOP yang ditetapkan

Harap kita dapat perhatian dari HRDF peserta sangat harap dapat dijalankan program ini segera untuk bantu mereka yang terkesan sebab covid.

[16:10, 02/11/2020] Hazry TTT 25: Terima kasih banyak banyak Jackson. Semoga kita teruskan program secepat mungkin

## **Request from Trainer Lawrence:**

Good morning Mr. Jackson. As announced to our 25 students, the basic cutting and styling in hairdressing by HRDF suppose to start in the month of November right? However until now, we are yet to receive any confirmation date of when to start our class. All of our 25 students are currently enquiring when to attend our course at the academy. As I know that some of them is from outstation within Sarawak. What I'm afraid is some of the students might not be able to attend or complete the course later if the date kept on delaying and delaying. I also understand that there's been cases of Covid 19. But I can assure you that we are fully SOP standard prepared for this. Just this morning 5 of my students driving from Saratok arrived at my academy. Asking me when the class can start. To my regrets I had to informed that the date of the class in nowhere being confirmed yet. This makes me look very bad. 😞 Some of them already arrive in Kuching from Limbang 2 weeks ago, just to attend this course. I do not wish to let them down. So now I'm appealing to HRDF for the letter of approval of "when can I start the class?" As you know my current course took about 45 days to complete.

Last but not the least, please inform me as soon as possible when we are able to start the class. Our students felt like being "hanging" there. When there's no date if confirmation date of class starting being stated. Thank you again. I hope to hear from you soon enough!